

fairbanks

analyst service



high-level forecourt protection, 24/7

- reduce fuel loss
- lower operational costs
- improve margins
- real-time analysis
- support and advice

Fairbanks' **analyst service** is designed to help fuel retailers lower operational costs and improve profit margins, whilst offering environmental protection to keep you legally compliant and give you peace of mind.

Our analysis centre is the largest in the world, monitoring millions of litres of fuel everyday. We have in excess of 100 analysts identifying issues of concern, such as tank, line, offset fill or pump leaks, meter calibrations, short deliveries and blocked filters. They then manage any subsequent investigations to pinpoint the source and find the quickest possible solution, thus reducing the potential for fuel loss incidents.



THE QUEEN'S AWARDS
FOR ENTERPRISE:
INTERNATIONAL TRADE
2016

the fuel management specialists

real-time analysis

Fairbanks' real-time analysis provides customers with the highest level of forecourt protection. Through the installation of the ibank (as hardware or software), data is sent directly to our analysis centre for evaluation by our specialists. Because the data is transmitted to us in real-time, even the smallest of losses can be picked up quickly, before it becomes an issue. What's more, the automatic reconciliation of gauge and transactional data means that we are able to pinpoint the exact source of loss without entering into lengthy equipment isolation processes, which can have a negative financial impact upon your fuel business.

issues which can be identified



leak



theft



delivery & spillage



evaporation



water ingress



fraud



meter drift



temperature

benefits of real-time analysis

- quickly pinpoints the source of fuel loss
- remote tank recalibration services
- real-time alarm notifications
- instant fuel theft alerts
- comprehensive investigations led by a dedicated analyst
- intelligent reporting
- identifies under and over dispensing pumps
- highlights slow flowing nozzles

reporting suite

As a subscriber to our analyst service, you will have access to many bespoke, standard and ad hoc reports, including the following:

- daily reconciliation
- potential lost sales
- potential overfill
- period summary
- monthly SIR
- flow rate
- tank criticality
- pump out-of-use
- stock holding

communication

All of our analysts work closely with the sites that they monitor to eliminate the chance of any issues occurring. In the event of an incident, they will:



contact the site



ask any necessary questions to eliminate the least likely causes



open an investigation in the Fairbanks system



perform follow-up diagnostics



guide the site through each step of the process to reach a conclusion

real-time data capture

Fairbanks has a number of methods of collecting, processing and relaying sales and inventory data in real-time to the Fairbanks cloud, which customers can access to review reports and alarms.

- The ibank is available as a small, self-contained hardware module, linked to your ATG, POS or site controller, or as a software module, installed on your back-office PC.
- Alternatively, the Fairbanks 'on-board' function facilitates the collection of data directly from the ATG, POS or site controller, once enabled by Fairbanks.

value-added analyst services



gauge recalibration

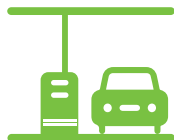
Our gauge recalibration service can significantly improve tank gauge accuracy, often without the need for a site visit. Our real-time smart data module communicates directly with your tank gauge, allowing our analysts to perform a fully automated, remote recalibration, at a time which best suits you.

Automatic Temperature Compensation (ATC) reporting



Our pre-ATC report service forecasts the return on investment you could expect if you are considering installing ATC pumps. It is based on historic, in-tank temperature data taken over a 12 month period. Once you have had ATC dispensers installed, our post-ATC report can tell you the fuel loss that has been prevented, in both litres and as a monetary value.

site optimisation



Our site optimisation service recommends the optimum layout for your site(s), taking into account the impact of consumer behaviour on grade sales, whilst factoring in the cost to make any necessary alterations. Changing your site layout to keep abreast of customer demands can help to eliminate the chance of stock-outs, increase sales and reduce queues on the forecourt.



Station Manager 365





Complementing our analyst service is our innovative, cross-platform web-portal, Station Manager 365, which gives you complete visibility over your forecourt network, enabling you to control operations remotely and with ease. This one-stop, online platform centralises and interprets your data, filtering results by exception so that you can manage your fuel business more effectively.

Further additional services from Fairbanks include:

- DSEAR risk assessments
- pump measure checks
- siren & strobe installation
- compliance audits
- tank gauge alerts
- sudden loss alerts

how can I find out more about the Fairbanks service?

Call Fairbanks on **01695 52175** and speak to a specialist today.

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